

Grievance Redressal / Escalation Matrix for advisory clients

Details of designation	Contact Person Name	Address where the physical address location	Contact No.	Email ID	Working hours complainant can call
Customer Care	-	-	-	-	-
Head of Customer Care	-	-	-	-	-
Compliance Officer	Mr. Amol Mahadik	10 th Floor SC, The Ruby, 29 Senapati Bapat Marg, Dadar West, Mumbai – 400 028	022-61408989	amol.mahadik@multi-act.com	Monday to Friday 10 p.m to 07 p.m
CEO	-	-	-	-	-
Principal Officer	Mr. Vikas Biyani	AP 81, 14 TH Floor, B Wing, Poonawalla Fincorp (Landmark), Mundhwa Road, Koregaon Park, Annexe, Mundhwa, Pune – 411 036	020-6780 8989 / 9373000061	vikas.biyani@multi-act.com	Monday to Friday 10 p.m to 07 p.m