

Grievance Redressal / Escalation Matrix for advisory clients

Details of Designation	Contact Person Name	Address for Physical Locations	Contact No.	Email ID	Working Hours Complainant Can Call
Customer Care	-	-	-	-	-
Head of Customer Care	-	-	-	-	-
Compliance Officer	Mr. Sekar Ramasubramanian	10th Floor SC, The Ruby, 29 Senapati Bapat Marg, Dadar West, Mumbai-400028	022-61408989	sekar.iyer@multi-act.com	Monday to Friday 10 p.m to 07 p.m
CEO	-	-	-	-	-
Principal Officer	Mr. Vikas Biyani	AP 81, 14th Floor, B Wing Poonawalla Fincorp (Landmark), Mundhwa Road, Koregaon Park, Annexe, Mundhwa, Pune- 411036	020-67808989 / 9373000061	vikas.biyani@multi-act.com	Monday to Friday 10 p.m to 07 p.m